

CONGRATULATIONS ON YOUR EILERSEN MARBLE/GRANITE TABLETOP

GENERAL INFORMATION

Marble, limestone and sandstone have been used widely throughout the ages and are still used for floors, facades, decoration etc. This type of natural stone provides the greatest variation in colour, texture and qualities. A great deal of variety may occur in the same type of stone and thereby create an aesthetically beautiful look that cannot be copied by other materials.

Marble and limestone are usually formed in limestone deposits. Living organisms such as small prehistoric crustaceans may have formed the deposits. These fossils from times gone by can especially be found in limestone. Marble is also limestone, but it has subsequently been heated and has recrystallised. Sandstone is a usually a deposit of small grains of sand moved by water, wind and weather. It has subsequently been cemented by quartz or calcite which binds the grains of sand together. All in all, marble, limestone and sandstone are elegant and timeless natural stone that only become more beautiful with use.

Limestone/marble is able to withstand hot items, but scorching hot electric pans and pans directly from the hob may draw the grease out of the tabletop and make a mark – in the worst-case scenario crack it. Always use a trivet. Grease stains may disappear over time, so do not despair!

As marble is limestone, no acidic cleaning agents should be used.

Day-to-day cleaning/maintenance only requires that the tabletop be wiped with cold water. The tabletop can be washed using a neutral detergent or one that has as weak an alkaline effect as possible. ACID should NEVER be used on limestone/marble.

MAINTENANCE/CARE OF MARBLE

Treating all natural stone correctly is very important.

All EILERSEN marble and granite tops are pre-treated twice with Hydrex from one of the world's leading sealant manufacturers. Hydrex works on the surface of the tabletop and prevents liquid from penetrating the stone. The treatment makes the plate more resistant to stains as well as water- and oil-repellent. With this treatment, the tabletop can be used outdoors. Repeating the treatment every 6-12 months to achieve a permanent effect is recommended. The product can be purchased by sending an e-mail to sales@eilersen.eu or directly from the manufacturer at: http://www.tenax4you.com/product_p/1mmao0bg50.htm

It is important to saturate the stone in order to protect it against the penetration of various forms of grease and liquid. Hydrex does not change the colour of the stone.

Long-term maintenance

To ensure a long service life, all tabletops have been treated with an impregnation agent to prevent liquids penetrating the stone. Depending on the type of marble, we recommend re-treating tabletops made of marble once annually with a special impregnation agent designed for such surfaces.

DAY-TO-DAY CLEANING

For day-to-day cleaning of marble tabletops, we recommend using a damp (microfibre) cloth, warm water and, if required, either a neutral (pH 7) or lightly alkaline (pH 8-10) detergent. Cleaning agents designed especially for natural stone are to be preferred. Acidic detergents and agents containing bleach should be avoided.

Marble surfaces are also sensitive to abrasive materials, i.e. micro damage may be caused by both wire cleaning pads and any grains of sand that may be stuck in the cloth used.

AVOIDING AND REMOVING OF STAINS, HEAT DAMAGES AND SCRATCHES

Avoiding and removing stains

Marble is a porous material with a great capacity for absorbing water. This means that great care and protection against dirt and liquids is required. Avoid chemicals and corrosive substances coming into contact with the tabletop. Day-to-day food-stuffs such as coffee and tea, oil and acidic fruits should also be handled with care. We recommend removing stains as quickly as possible with a paper towel, water and detergent to prevent the dirt drying or becoming absorbed by the stone. To remove more stubborn stains, we recommend using agents especially designed for the cleaning of marble. When such an agent has been used, we recommend washing the tabletop again with water and detergent. Suitable agents are available from retail outlets.

Avoiding heat damage and scratches

As marble is softer and more porous than granite, for example, a marble tabletop is relatively easily scratched. Cutting boards should therefore always be used (kitchen worktops??). To avoid damage, we recommend always using trivets when placing hot dishes on a marble table.

PROPERTIES OF EACH TYPE OF MARBLE:

All natural tabletops have been kept as natural as possible in order to preserve their appearance, qualities and diverse looks as much as possible. This ensures more attractive natural tabletops, but may in some cases mean that the tabletop is more vulnerable.

Green marble (Verde Guatemala):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular and matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

White marble (Bianco Carrara):

Small holes, 1-2 mm (width) may occur. Any holes in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Brown marble (Emperador):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone paste. The paste prevents liquid from penetrating the material through its micro-porosities. The paste is both water- and oil-proof. The paste allows the tabletop to breathe and thereby to maintain its natural characteristics. The paste does not change the colour of the tabletop as the paste only sets on the surface of the material. The paste can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Green/orange marble (Onyx):

Small cracks of max. 2-5 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out. Due to the brittleness of this type of marble, it is not available in sizes larger than Ø 90 and 90x90 cm. Available in all standard sizes: round, square and retro.

Sand marble (Botticino Travertine):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Pink marble (Lotus):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Antique wooden (Antique Wooden):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Black/white marble: (Black and White):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Dark grey marble (London Grey):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Yellow marble (Golden Cream):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Golden marble (Sylvia):

Small cracks of max. 1-2 mm (width) may occur. Cracks are usually glued from below, but are not visible. The underside may be glued using a piece of fibreglass. Any cracks in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect.

The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

Black granite (Premium Black):

Small holes, 1 mm (width) may occur. Any holes in the tabletop can be felt by running a finger over the surface. Irregular, matt areas may occur. This is caused by the ability of the natural material to absorb the applied sealant. This is regarded as a natural part of the material and therefore does not constitute a defect. The tabletop has been treated twice with a Tenax natural stone sealant. The sealant prevents liquid from penetrating the material through its micro-porosities. The sealant is both water- and oil-proof. The sealant allows the tabletop to breathe and thereby to maintain its natural characteristics. The sealant does not change the colour of the tabletop as the sealant only sets on the surface of the material. The sealant can be used both indoors and out.

Available in all standard sizes: round, square and retro.

CARING FOR GRANITE

Granite is a natural product and, like wood, it is porous. That is why it is important to add grease to the stone, e.g. water with natural soap suds or coconut soap added. Beeswax or other non-acidic wax is suitable for the saturation of the surface of granite tabletops. As opposed to limestone/marble and due to its geological composition, granite is able to withstand all forms of cleaning agent, but should otherwise be maintained in the same way as limestone/marble. Available in all standard sizes: round, square and retro.

Standard sizes of all marble and granite tabletops:

Ø55, Ø60, Ø70, Ø80, Ø90cm,

Ø105cm (not the Green/orange marble, (Onyx), and not the brown marble).

Ø125cm (not the Green/orange marble, (Onyx), and not the brown marble).

70x70cm

80x80cm

90x90cm

100x100cm (not the Green/orange marble, (Onyx), and not the brown marble).

120x120cm (not the Green/orange marble, (Onyx), and not the brown marble).

Questions about the products or complaints should be submitted to the retailer from whom the product was purchased or to claim@eilersen.eu if the product was purchased from www.eilersen.eu.